PENGOLAHAN DATA KUESIONER KEPUASAN MASYARAKAT PERIODE JAN-JUNI 2021

NO.	IDENTITAS KORESPONDEN	UNSUR YANG DINILAI								
		1	2	3	4	5	6	7	8	9
1	K 1	4	4	4	4	4	4	4	4	4
2	K 2	4	4	4	4	4	4	4	4	4
3	K 3	4	4	4	4	4	4	4	4	4
4	K 4	4	4	4	4	4	4	4	4	4
5	K 5	4	4	4	4	4	4	4	4	4
6	K 6	4	4	4	4	4	4	4	4	4
7	K 7	4	4	4	4	4	4	4	4	4
8	K 8	4	4	4	4	3	3	3	3	3
9	K 9	4	4	4	4	4	4	4	4	4
10	K 10	4	3	3	3	3	4	4	4	4
11	K 11	4	4	4	4	4	4	4	4	4
12	K 12	3	4	4	4	4	4	4	4	4
13	K 13	3	3	3	3	4	4	4	4	4
14	K 14	4	4	4	4	4	4	4	4	4
15	K 15	4	4	4	4	4	3	3	3	4
16	K 16	4	4	4	4	4	4	4	4	4
17	K 17	4	4	4	3	3	3	3	3	3
18	K 18	4	4	4	3	4	4	4	4	4
19	K 19	4	4	4	3	4	4	3	4	4
20	K 20	4	4	4	4	4	4	3	4	4
21	K 21	4	4	4	4	4	4	4	4	4
22	K 22	3	3	3	3	3	3	3	3	3
23	K 23	3	3	3	3	3	3	3	3	3
24	K 24	3	3	3	3	3	3	3	3	3
25	K 25	3	3	3	3	3	3	3	3	3
26	K 26	4	4	4	4	4	4	4	4	4
27	K 27	4	4	4	4	4	4	4	4	4
28	K 28	4	4	4	4	3	4	4	4	4
29	K 29	4	4	4	4	3	4	4	4	4
30	K 30	4	4	4	4	3	4	4	3	3
31	K 31	4	4	3	3	3	4	4	3	3
32	K 32	4	4	3	3	3	4	4	3	3

NO.	IDENTITAS KORESPONDEN	UNSUR YANG DINILAI								
		1	2	3	4	5	6	7	8	9
33	K 33	4	4	3	3	3	4	3	3	3
34	K 34	4	4	3	3	3	4	3	3	3
35	K 35	4	4	4	4	4	4	3	3	3
36	K 36	4	4	4	4	4	4	3	3	3
37	K 37	3	3	3	3	3	3	3	3	3
38	K 38	4	4	4	4	4	4	4	4	4
39	K 39	4	4	4	4	4	4	4	4	4
40	K 40	4	4	4	4	4	4	4	4	4
41	K 41	3	3	3	3	3	3	3	3	3
42	K 42	3	3	3	3	3	3	3	3	3
43	K 43	4	4	4	4	4	4	4	4	4
44	K 44	4	4	4	4	4	4	4	4	4
45	K 45	4	4	4	4	4	4	4	4	4
46	K 46	4	4	4	4	4	4	4	4	4
47	K 47	3	3	3	3	3	3	3	3	3
48	K 48	3	3	3	3	3	3	3	3	3
49	K 49	4	4	4	4	4	4	4	4	4
50	K 50	4	4	4	4	4	4	4	4	4
51	K 51	4	3	3	3	3	3	3	4	4
52	K 52	4	4	4	4	4	4	4	4	4
53	K 53	4	3	3	3	3	3	3	4	4
54	K 54	4	3	3	3	3	3	3	4	4
55	K 55	4	3	3	3	3	3	3	4	4
56	K 56	4	3	3	3	3	3	3	4	4
57	K 57	4	3	3	3	3	3	3	4	4
58	K 58	4	3	3	3	3	3	3	4	4
59	K 59	4	3	3	3	3	3	3	4	4
60	K 60	3	3	3	3	3	3	3	3	3
61	K 61	3	3	3	3	3	3	3	3	3
62	K 62	3	3	3	3	3	3	3	3	3
63	K 63	4	3	3	3	3	3	3	4	4
64	K 64	4	3	3	3	3	3	3	4	4
65	K 65	4	3	3	3	3	3	3	4	4
66	K 66	4	4	4	4	4	4	4	4	4

NO.	IDENTITAS KORESPONDEN	UNSUR YANG DINILAI								
		1	2	3	4	5	6	7	8	9
67	K 67	4	4	4	4	4	4	4	4	4
68	K 68	3	3	3	3	3	3	3	3	3
69	K 69	4	4	4	4	4	4	4	4	4
70	K 70	4	4	4	4	4	4	4	4	4
71	K 71	4	4	4	4	4	4	4	4	4
72	K 72	4	4	4	4	4	4	4	4	4
73	K 73	4	4	4	4	4	4	4	4	4
74	K 74	4	4	4	4	4	4	4	4	4
75	K 75	4	4	4	4	4	4	4	4	4
76	K 76	3	3	3	3	3	3	3	3	3
77	K 77	3	3	3	3	3	4	3	3	3
78	K 78	3	3	3	3	3	3	3	3	3
79	K 79	4	3	4	3	4	4	4	4	4
80	K 80	3	4	3	3	4	3	4	4	4
81	K 81	3	3	3	3	3	3	3	3	3
82	K 82	3	3	3	3	3	3	3	3	3
83	K 83	3	4	3	3	3	3	3	4	3
84	K 84	3	3	3	3	3	3	3	3	3
85	K 85	4	4	3	3	4	4	4	4	3
86	K 86	3	3	3	3	3	3	3	3	3
87	K 87	3	3	3	3	3	3	3	3	3
88	K 88	3	3	3	3	3	3	3	3	3
89	K 89	3	3	3	3	3	3	3	3	3
90	K 90	3	3	3	3	3	3	3	3	3
91	K 91	3	3	4	3	3	3	4	3	3
92	K 92	3	4	4	3	3	3	4	4	4
93	K 93	3	3	3	3	3	3	3	3	3
94	K 94	3	3	3	3	3	3	3	3	3
95	K 95	3	3	3	3	3	4	4	4	3
96	K 96	3	3	3	3	3	4	4	4	3
97	K 97	3	3	3	3	3	4	4	4	3
98	K 98	3	3	4	3	4	4	4	4	4
99	K 99	3	3	3	3	4	4	4	4	4
100	K 100	3	3	3	3	4	4	4	4	4

NO.	IDENTITAS KORESPONDEN	UNSUR YANG DINILAI									
		1	2	3	4	5	6	7	8	9	
101	K 101	4	4	4	4	3	4	4	4	4	
Total		**367**	**359**	**356**	**350**	**355**	**367**	**364**	**375**	**372**	**909**
Nilai Rata-rata per item		**3.63**	**3.55**	**3.52**	**3.47**	**3.51**	**3.63**	**3.60**	**3.71**	**3.68**	**3.59**
Nilai Rata-rata keseluruhan		**3.59**									
Nilai Rata-rata Tertimbang		**0.111**									Nilai Indeks
Nilai IKM		**0.40**	**0.39**	**0.39**	**0.39**	**0.39**	**0.40**	**0.40**	**0.41**	**0.41**	**3.59**
Nilai Dasar		**25**									
Nilai IKM Unit Pelayanan		**89.80**									

Frekuensi	1	2	3	4	5	6	7	8	9
4	63	54	50	43	47	47	54	64	60
3	38	47	51	58	54	54	47	37	41
2	0	0	0	0	0	0	0	0	0
1	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
Jumlah	**101**	**101**	**101**	**101**	**101**	**101**	**101**	**101**	**101**

Persentase	1	2	3	4	5	6	7	8	9
4	62.38%	53.47%	49.50%	42.57%	46.53%	46.53%	53.47%	63.37%	59.41%
3	37.62%	46.53%	50.50%	57.43%	53.47%	53.47%	46.53%	36.63%	40.59%
2	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
1	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Jumlah	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%